

# **ZOOM Q4 Web Cam Driver Installation Guide**

## **(Windows)**

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The actual content of screens and messages on the computer may differ from the illustrations used in this manual.

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## Introduction

Thank you for downloading the ZOOM Q4 Web Cam Driver.  
This document describes how to install and uninstall the driver.

## Operation Environment Requirements

**Operating system:** Windows® XP SP3 later/ Windows® Vista SP2 later(32bit / 64bit) /  
Windows® 7 SP1 later(32bit / 64bit)  
Windows® 8 (32bit / 64bit)

### **Precautions**

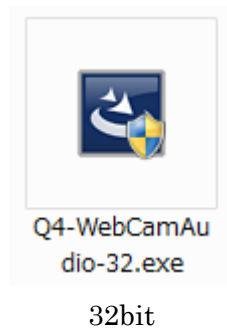
- 1) Start installation and uninstallation disconnecting Q4 from PC.**
- 2) Before starting this application, shut down all other applications that are running.**

## Updating the driver

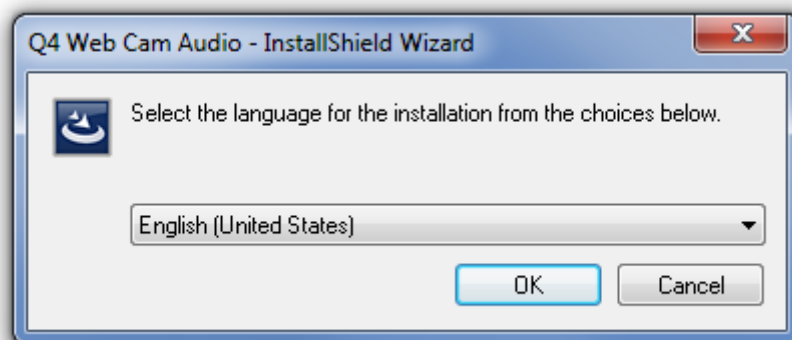
If a ZOOM Q4 Web Cam Driver is already installed, first uninstall the old driver.  
Then install the new driver.

## Installation

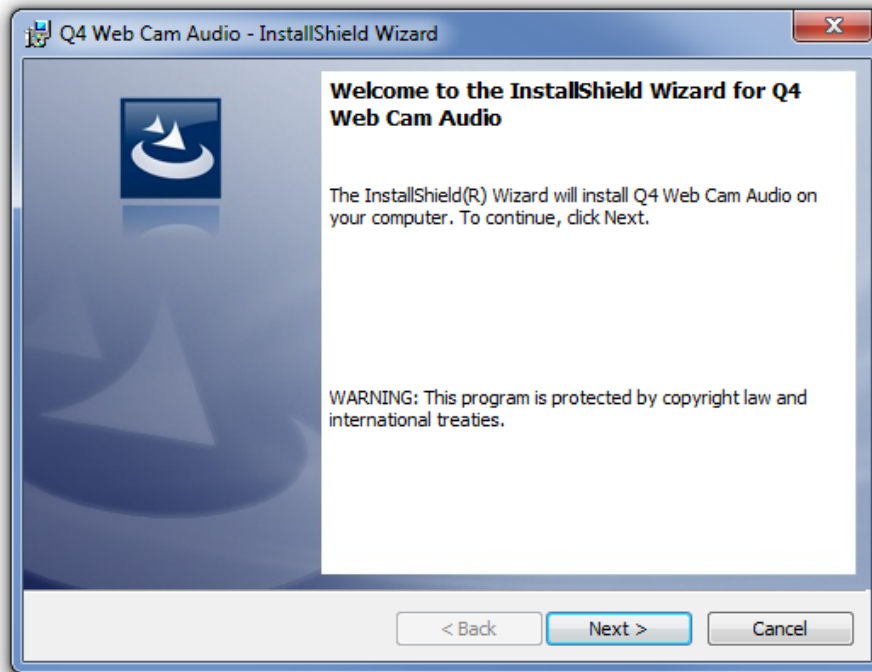
1. Start Windows without any USB devices including Q4 (Except keyboard and mouse).
2. Shut down any applications that are running.
3. Double-click on the “Q4-WebCamAudio-32.exe” icon or “Q4-WebCamAudio-64.exe” icon depending on the operating system you use.



4. Select language and click [OK].



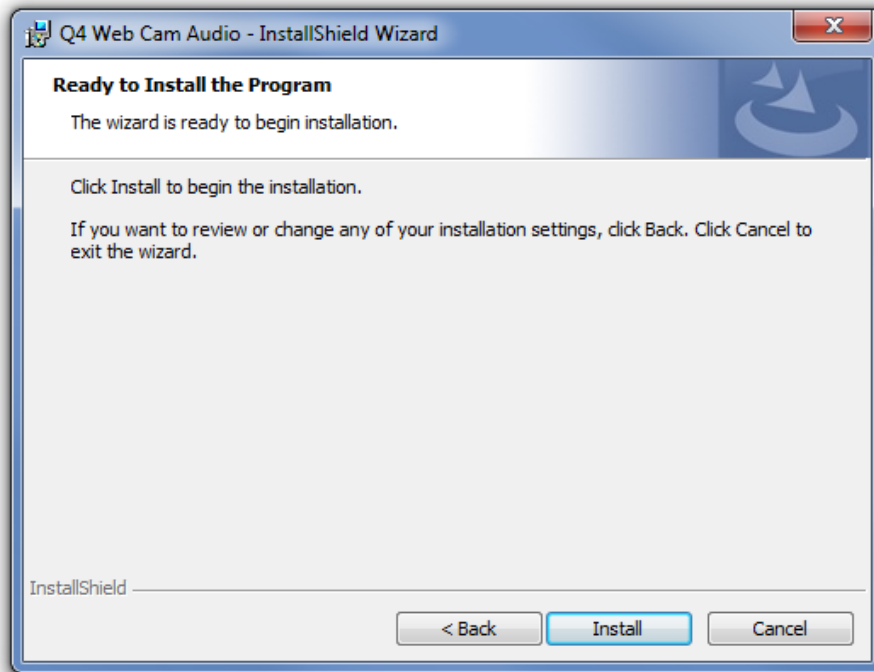
5. To start the installation, click [Next].



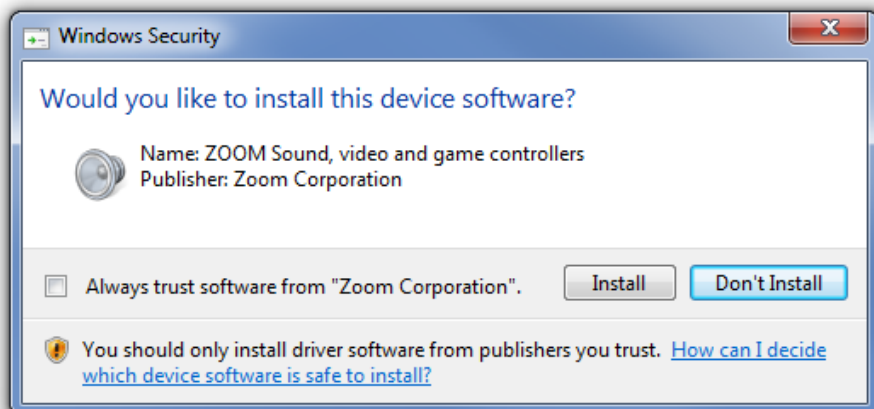
6. The License Agreement is displayed. Read the agreement and place a check mark in the "I accept the terms in the License Agreement" box to confirm your acceptance of the agreement. Then click [Next].



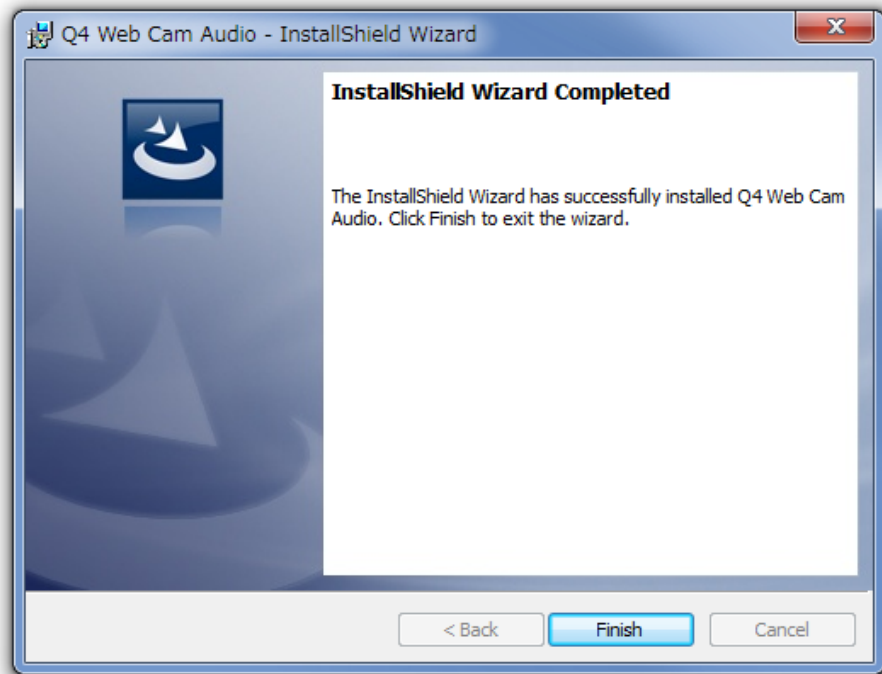
7. To start the installation, click [Install].



When a warning message “Windows security” appears, click [Install].



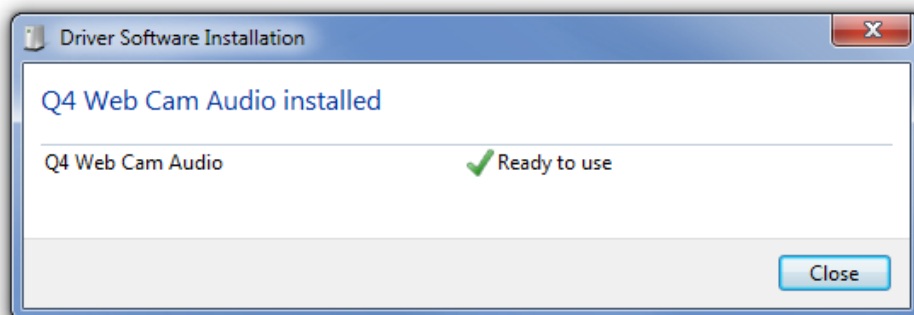
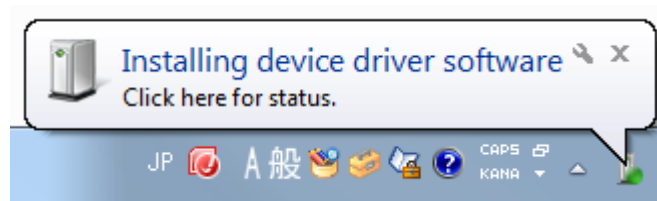
8. Click [Finish] to finish installation of InstallShield.





9. Next, connect the Q4 to the computer using a USB cable and select the Web camera function.

When Q4 is connected to Computer, “Installing device driver software” will launch and it finish automatically.

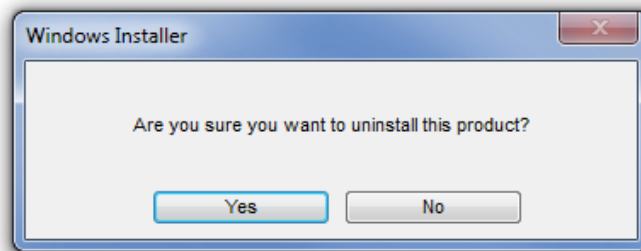


## Uninstallation

1. Start Windows without any USB devices including Q4 (Except keyboard and mouse).
2. Shut down any applications that are running.
3. Click on the Start→Programs→ZOOM→Q4 Web Cam Audio→"Uninstall Q4 Web Cam Audio" icon.



4. The uninstallation process starts. Confirm that you want to proceed by clicking [YES]. To cancel the process, click [NO].



\*The uninstallation is completed automatically.