

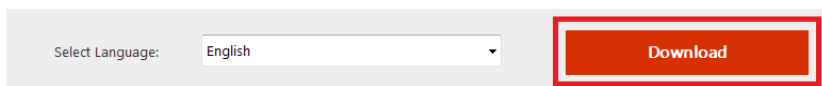
If your PC gives you the message “The program can't start because XXX.dll is missing from your computer.”

If your PC gives you the message “The program can't start because XXX.dll is missing from your computer” (example: MSVCR120.dll), please download and install “Visual C++ Redistributable Packages for Visual Studio 2013” following the below steps.

1. Visit the below URL for “Visual C++ Redistributable Packages for Visual Studio 2013” and click “Download.”

<https://www.microsoft.com/en-US/download/details.aspx?id=40784>

Visual C++ Redistributable Packages for Visual Studio 2013



The Visual C++ Redistributable Packages install run-time components that are required to run C++ applications that are built by using Visual Studio 2013.

2. Choose “vc\_redist.x64.exe” and click “Next” on the bottom-right corner.

**\*If the version of Windows on your computer is 32-bit, choose “vc\_redist.x86.exe”.**

Choose the download you want

<input type="checkbox"/> File Name	Size
<input type="checkbox"/> vc_redist_arm.exe	1.4 MB
<input checked="" type="checkbox"/> vc_redist_x64.exe	6.9 MB
<input type="checkbox"/> vc_redist_x86.exe	6.2 MB

Download Summary:

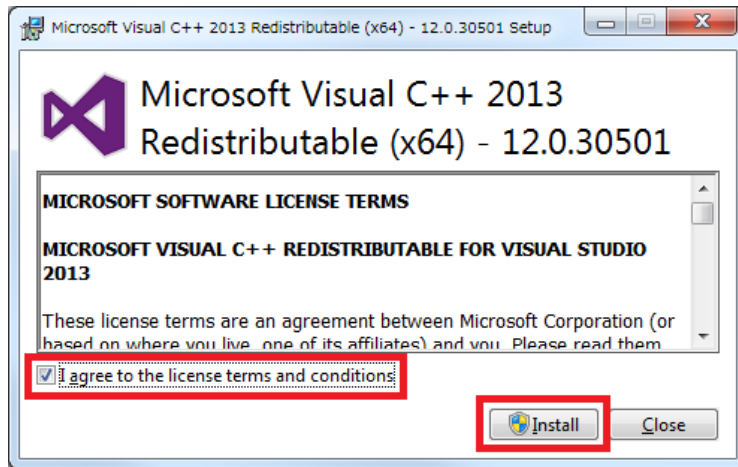
1. vc\_redist\_x64.exe

Total Size: 6.9 MB

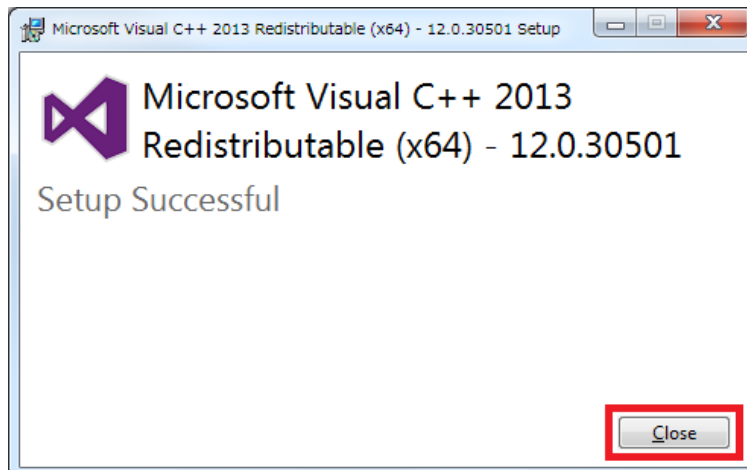
Next

3. Download of “vc\_redist.x64.exe” will start.
4. Start the installer by double-clicking the downloaded “vc\_redist.x64.exe.”

5. Check the box “I agree to the license terms and conditions” and click “Install”



6. When it shows “Setup Successful” click “Close”



7. Please confirm the message “The program can’t start because XXX.dll is missing from your computer” is not displayed when you start “MS-50G Effect Manager”